



# A Complete, Accurate, and Up-to-Date View of Your Data Protection

## RUBRIK CDM & SERVICENOW® CMDB

Configuration Management Database (CMDB) is a central component to delivering digital services, understanding what assets are there, how they are connected, and keeping track of how their configurations change over time. Accurate visibility into mission-critical assets and operations such as data protection is a must. A complete and up-to-date CMDB enables your teams to make the best business and technical decisions that deliver great customer experiences.

Rubrik and ServiceNow have partnered to bring customers a Discovery Pattern for Rubrik Cloud Data Management (CDM). You can now automatically discover, classify, and map Rubrik protection against your workloads in ServiceNow. With ServiceNow® CMDB, you can get a complete, accurate, and up-to-date view of your Rubrik data protection. Confirm what is protected, how it is protected, and streamline the remediation of backup failures in an automated way that scales with you.

## KEY BENEFITS



### ACCURATE DATA

Automatically discover and update information about Rubrik clusters, nodes, and SLA policies for a consistent and up-to-date view.



### UNIFIED VIEW

Discover, classify, and populate Rubrik Configuration Items (CIs) in your CMDB for a consolidated view into your data protection.



### SERVICE CONTEXT

Understand which Configuration Items (CIs) are protected by which Rubrik CDM clusters and how they are configured.

## USE CASES

The Rubrik CDM Discovery Pattern provides a standardized, integrated way for you to automate the discovery and classification of Rubrik objects to address key business challenges.

### CHANGE MANAGEMENT

For today's IT organizations, the focus on addressing change has shifted. The question is no longer what you will do if it happens, but what are you doing to facilitate beneficial change? And what are you doing to minimize the disruption to the delivery of IT services in the process? With the Rubrik Discovery Pattern, you can quickly identify which CIs may be impacted by a planned change, confirming they remain protected and recoverable in the case of a change failure.

### INCIDENT MANAGEMENT

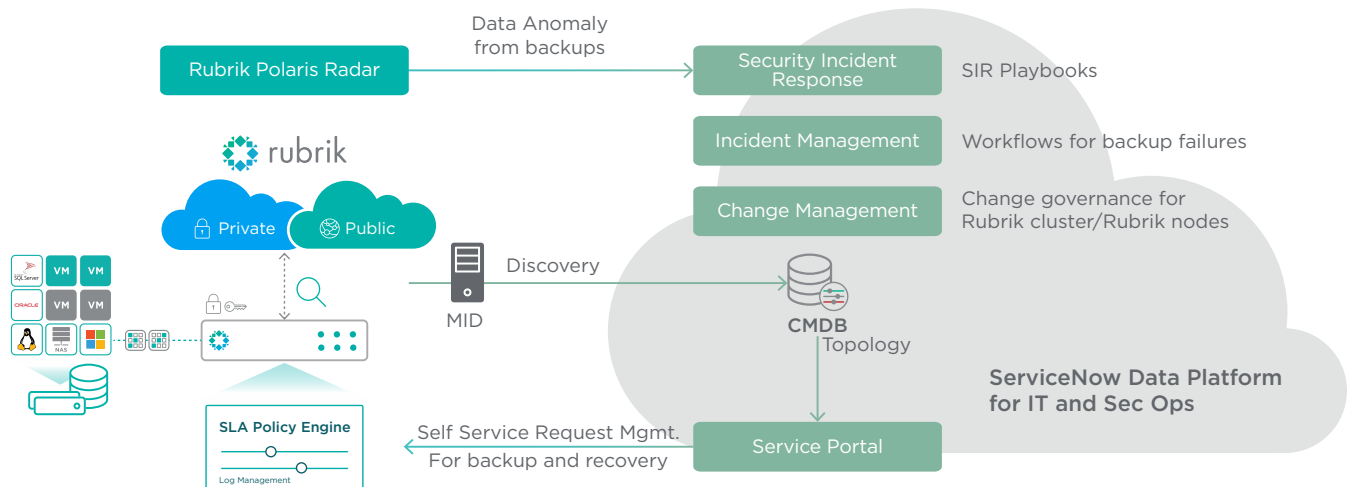
When it comes to data protection, the reason you backup your data in the first place is so that you can recover in the event of a failure in the future. This means knowing when backups fail and remediating backup failures quickly is that much more critical. With Rubrik and ServiceNow® CMDB, Rubrik administrators can use automated incident management and workflows to streamline backup failure remediation.

## REPORTING AND VISIBILITY

Data protection is everyone's responsibility. However, teams often do not have the information they need to be proactive or identify critical dependencies. As a result, teams are leaving themselves vulnerable to impending system failures. With the Rubrik Discovery Pattern, application owners can easily verify if their applications are protected. Rubrik administrators can also get service context and dependency mapping to visualize the impact of backup failures.

## HOW IT WORKS

The Rubrik Discovery Pattern provides a standardized, integrated way for ServiceNow Discovery users to automate the classification and discovery of Rubrik devices and their configurations.



1. Install the Rubrik CDM Discovery Pattern and enter a username, password, and IP address for one of your Rubrik CDM cluster nodes.
2. Rubrik clusters, nodes, and protected objects can then be automatically discovered, classified, and added to your ServiceNow® CMDB.
3. Existing CIs that are matched with Rubrik protected objects during discovery will be updated with their relationships to the corresponding Rubrik clusters, policies, and objects.
4. The patterns featured in this application then create CI classes and associated discovery patterns for Rubrik cluster objects.
5. In addition to cataloging details on these objects and their configurations, relationships are also created between objects.
6. Through this discovery and relationship mapping process, Rubrik CDM customers using the Discovery Patterns application can understand which of their CIs are protected by which Rubrik CDM clusters and see how this protection is configured.

## ABOUT SERVICENOW

ServiceNow (NYSE: NOW) is making the world of work, work better for people. Our cloud-based platform and solutions deliver digital workflows that create great experiences and unlock productivity for employees and the enterprise. For more information, visit [www.servicenow.com](http://www.servicenow.com).



### Global HQ

1001 Page Mill Rd., Building 2  
Palo Alto, CA 94304  
United States

1-844-4RUBRIK  
[inquiries@rubrik.com](mailto:inquiries@rubrik.com)  
[www.rubrik.com](http://www.rubrik.com)

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