University of the Pacific Protects Office 365 and Gains 65 Days of Added Productivity with Rubrik

UNIVERSITY OF THE PACIFIC

INDUSTRY

Education

RESULTS

- Near-zero RTOs

- 90%+ management time savings

- 65 days per year of additional productivity

- Seamless archival with AWS S3

- Office 365 protection for full control and quick restores

THE CHALLENGE

- Time-consuming and complex legacy solution

- Inability to archive to the cloud

- Inability to protect Office 365

BUSINESS TRANSFORMATION

UOP has significantly increased operational efficiency with Rubrik's management simplicity, gaining 65 days of added productivity. Rubrik has also allowed the university to progress its cloud-first initiative with archival to AWS S3 and CloudOn for a stronger DR strategy.

University of the Pacific (UOP) is a private university with three campuses located in Sacramento, San Francisco, and Stockton, California. UOP offers more than 80 undergraduate and 30 graduate programs, serving over 6,000 students. The university prides itself in creating a vibrant learning environment with small class sizes and a student-faculty ratio of 13:1.

NEAR-ZERO RTOS AND OVER 90% TIME SAVINGS WITH RUBRIK

Tony Carrero, Enterprise Systems Manager, manages a 9-person team focused on maintaining security, durability, and availability across UOP's infrastructure. Prior to Rubrik, the university experienced several issues with its legacy data management solution, including prolonged restore times and complex, time-consuming policy management.

"Our previous solution was difficult to use; you essentially needed a bachelor's degree in the software in order to administer it. I was worried that our admins could never take a vacation because the rest of the team wouldn't know how to restore in case something happened," said Carrero. "We evaluated another vendor, but ended up choosing Rubrik due to a simpler licensing model and innovative vision around data management."

UOP is protecting their 90% virtualized environment with Rubrik, including Windows, SQL, Linux, SharePoint, and VMs. Benefits include:

- **Near-zero RTOs**: "Previously, it could take hours to restore a simple VM, which was unacceptable. Restores take seconds with Rubrik."

- **90%+ management time savings (65 days per year of added productivity)**: "Previously, we had two employees spending 8-12 hours managing backups. With Rubrik, that's been reduced to virtually nothing, resulting in 65 days per year of added productivity. We have about 400 projects that we're working on, so any time we can give back to our team is invaluable."

- **Streamlined reporting with Rubrik Zero Trust Data Protection**: "With Rubrik Zero Trust Data Protection, we can view our entire environment through a single pane of glass and easily pull utilization reports from a central web console."

GRADUATING TO THE CLOUD WITH RUBRIK

"UOP is a cloud-first institution, which means we're leveraging the cloud to provide sustainable services for students and faculty. The cloud provides us the flexibility to do things that are impossible with a strictly on-premises solution," said Carrero.

"Using Rubrik, we're able to utilize the cloud for long-term retention and to strengthen our DR strategy."

- **Seamless archival to AWS S3**: "Previously, UOP was replicating to a secondary site for long-term data retention. With Rubrik's seamless cloud integration, UOP is now archiving to AWS S3, allowing for more geographic resiliency and durability."

- **Rubrik CloudOn for disaster recovery to the cloud**: "Disaster recovery is always top of mind, so we were excited about the CloudOn feature for cloud instantiation. If our on-prem site is down, we can rapidly convert our archived VMs into cloud instances and launch those apps on-demand in AWS. This will provide us with business continuity in case of a disaster. We are testing this process and have been pleased with the results so far."

FAST GRANULAR RECOVERIES WITH OFFICE 365 PROTECTION

UOP is also protecting Microsoft Office 365 with Rubrik's SaaS platform. The university needs to retain its data for 60-90 days, which is not covered by Office 365's standard 30-day retention. With Rubrik, Carrero and team now feel confident that their mailboxes are protected.

- **Quick and easy setup**: "With Rubrik, It was a snap to set up our Office 365 integration and protect 4,000 accounts with one SLA."

- **50%+ faster inbox restores**: "WIth Rubrik's Office 365 protection, we can recover a complete inbox (several GB) in little more than an hour. Previously, this would have taken two or more hours since we would have needed to restore a complete volume to recover a mailbox. What was previously a cumbersome, time-consuming process has now been completely simplified with Rubrik's ability to perform granular Office 365 restores."

- **Significantly faster email restores**: "We can now restore a user's emails in minutes. Previously it took much longer to find the emails to recover."

Rubrik, the Zero Trust Data Security Company™, delivers data security and operational resilience for enterprises. Rubrik's big idea is to provide data security and data protection on a single platform, including: Zero Trust Data Protection, ransomware investigation, incident containment, sensitive data discovery, and orchestrated application recovery. This means data is ready at all times so you can recover the data you need, and avoid paying a ransom. Because when you secure your data, you secure your applications, and you secure your business. For more information please visit www.rubrik.com and follow @rubrikInc on Twitter and Rubrik, Inc. on LinkedIn. Rubrik is a registered trademark of Rubrik, Inc. Other marks may be trademarks of their respective owners.

cs-university-of-the-pacific / 20220125